



## Daycare / Boarding Agreement & Release

- 1) In consideration of being permitted to use the services and facilities of Buster & Lilly's, I/we, the undersigned owner(s), hereby release, waive and discharge Buster & Lilly's, its shareholders, staff, sub-contractors and volunteers from all liability for any and all loss or damage, and any claim or damages resulting there from, on account of injury, loss, damage, ailment or disease to my/our dog(s), even resulting in death, while my/our dog(s) is/are under the care of Buster & Lilly's.
- 2) I/we agree to indemnify Buster & Lilly's, its shareholders, staff, sub-contractors and volunteers for any loss, liability, damage or cost they may incur due to my/our presence or the presence of my/our dog(s) in or upon Buster & Lilly's premises and while my/our dog(s) is/are under the care of Buster & Lilly's
- 3) I/we hereby assume full responsibility for any harm or damage caused by my/our dog(s) while in or upon Buster & Lilly's premises and while my/our dog(s) is/are under the care of Buster & Lilly's. I/we further agree to indemnify Buster & Lilly's, its shareholders, staff, sub-contractors and volunteers for any loss, liability, damage or cost they may incur due to any harm caused by my/our dog(s).
- 4) I/we expressly agree that this release, waiver, and indemnity agreement is intended to be broad and inclusive as permitted by the State of Oregon, and that if any portion thereof is held invalid, it is agreed that the balance shall, not withstanding, continue in full legal force and effect.
- 5) I/we further understand and agree that in admitting my/our dog(s) to Buster & Lilly's, the operators of Buster & Lilly's have relied on my/our representation that my/our dog(s) is/are in good health and has/have not harmed or shown aggression or threatening behavior toward any person or any other dog.
- 6) I/we further understand that any problem, including but not limited to injury and illness, that develops with my/our dog(s) will be treated as deemed best by the staff of Buster & Lilly's, in their sole discretion, and that I/we assume full financial responsibility for any and all expenses involved, and that I/we hereby agree to indemnify Buster & Lilly's, its shareholders, staff, sub-contractors and volunteers for any expenses incurred for such treatment.
- 7) I/we understand that all fees are non-refundable for any reason.
- 8) I/we have read and understand the attached Rules and Regulations and Cancellation Policy and agree to abide by them.
- 9) I/we accept all the terms, conditions and statements of this Agreement and Release.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_\_

Name of Dog(s): #1 \_\_\_\_\_ #2 \_\_\_\_\_

# Rules and Regulations

- 1) All dogs must be dog-friendly and people-friendly. They must be non-aggressive and non-protective of food and toys. If we determine at any time that a dog's behavior is aggressive, we reserve the right to dismiss him/her from daycare/boarding at our discretion.
- 2) If your dog eliminates on the grounds outside of Buster & Lilly's, please clean up and deposit in the appropriate receptacles.
- 3) All dogs must arrive and leave on a leash and wearing a flat, leather or nylon, quick-release collar with tags. Buster & Lilly's personnel may remove the collar for safety reasons.
- 4) All dogs must be in good health, spayed or neutered, physically sound and adequately protected from disease. Any dogs receiving a Bordatella Inter-nasal immunization may not come to Buster & Lilly's for the following week and if symptomatic until all symptoms subside.
- 5) All dogs must be relatively clean, brushed, and flea free.
- 6) Business hours are 6:30 a.m. to 6:30 p.m. Monday thru Friday and 9:00 a.m. to 5:00p.m. Saturdays and 10:00 a.m. to 4:00 p.m. Sundays. All dogs must be picked up during business hours. There is a, one time, 15-minute grace period, after which time a late fee of \$1.00 per minute will be charged. Dogs left after 15 minutes past close will be boarded and an overnight boarding fee will be charged accordingly. With advanced notice Buster & Lilly's may allow for early drop-off or late pick up at a rate of \$5.00 per hour per dog.
- 7) All dogs should arrive for daycare and for boarding no later than 10:00a.m. Monday thru Friday, and between 10:00 and 11:00a.m. on Saturdays & Sundays.

I/we have read and understand these Rules and Regulations and agree to abide by them.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_\_

Name of Dog(s): #1 \_\_\_\_\_ #2 \_\_\_\_\_

# Cancellation Policy

- 1) Cancellations to any portion of a boarding reservation during non-peak times must be made no later than 48 hours in advance of arrival date. Cancellations made with less than a 48-hour notice will incur a charge equal to the amount of a two-night stay. If the reservation is only for one night, the charge will only be for one night.
- 2) A seven day notice will apply for cancellations made for all reservations during peak times and for all extended stays. Any cancellation or alteration of a reservation must be made seven days in advance of the arrival date. When the seven day notice applies, any cancellation made with less than seven days notice will incur a charge equal to the number of nights reserved.
- 3) Peak times include, but are not limited to, all reservations that include a holiday, holiday weekend, spring break, and the months of November, December, & January. I understand that it is my responsibility to verify if my reservation is during a peak time when I make it.
- 4) A seven day notice will always apply to extended stays. An extended stay is any reservation that is for more than seven nights.
- 5) Cancellations to daycare reservations must be made by the end of business day the day before arrival.
- 6) I agree to provide my credit card information when making all reservations that I have not paid for in advance. I understand that Buster & Lilly's will charge my credit card if I do not cancel my reservation with adequate notice.
- 7) In addition, I understand that my credit card will only be charged if I do not cancel my reservation with adequate notice. Otherwise, the credit card information will only be used to hold the reservation. I must bring whatever form of payment I would like to use when I drop-off my dog.

I/we have read and understand this Cancellation Policy and agree to abide by it.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_\_

Name of Dog(s): #1 \_\_\_\_\_ #2 \_\_\_\_\_